

Newsletter

'Significant Improvements' to Dundee's Employability Services



<u>Meeting of the Children & Families Services, City Development and Policy & Resources</u> <u>committees took place virtually on the 26 June 2023</u>

Significant and sustained improvements in supporting Dundonians into employment have been revealed in a new <u>report</u> and praised by Dundee's elected officials.

City councillors heard that 75% of people who engaged with services (i.e. Dundee Employability Pathway) entered a positive destination (employment, training or further education) and of those 62% were still there after a year.

Mark Flynn, convener of Dundee City Council's City development Committee, said: "Since the Discover Work partnership was created in 2019, and we began recording these figures, the economy across the globe has faced repeated and sustained challenges.

"But these numbers show a positive direction of travel, not only because of the number of previously workless Dundonians who have benefitted but also because of the amount of effort that is being put in by the council and its partners to sustain that."

As part of a five-year strategy the priority for Discover Work and its partners is to help the approximately 11,000 people in the city who want to work but face barriers by transforming the way services are delivered and using funding more efficiently.

Discover Work now has a remit to undergo the redesign and co-commissioning process to respond to evidence gathered for our <u>Strategy</u> and <u>Action Plan</u> for 2022 - 2027.

Healthcare Academy



Are you interested in a career in health or social care? The Healthcare Academy could be the perfect opportunity for you!

- Join D&A College & NHS Tayside for a 6 week training course in partnership with Discover Work employability partners (Dundee City Council, All in Dundee, etc.)
- Gain the skills, knowledge and confidence you need to start a rewarding career in healthcare
- Experience working in various NHS departments during work placements
- Guaranteed interviews for up to 6 months after satisfactory completion of course

Information Day:

11am, Tuesday 15th August 2023 @ Lecture Theatre 1, D&A College, Gardyne Road, DD5 1NY

Course dates:

Monday 28th August to Friday 6th October 2023

Referrals & Enquiries to:

michelle.slater@enable.org.uk



Bruce charges up with the help of AES



Bruce gained full-time employment as a Production Technician with MEP Batteries Ltd in May 2023

Bruce, aged 55 from the Stobswell area of Dundee has undertaken an electric nine month journey towards employment with the help of Dundee City Council's Adult Employability Service (AES). After being a full-time carer for his mother, Bruce was out of work for over five years. Having a background in the IT sector, Bruce has an excellent skillset applicable to many job roles, however, his time out of employment took its toll on his confidence. Bruce felt that his knowledge and skills would be out of date and that his relatively limited work experience would work against him in the labour market.

In September 2022, Bruce's Work Coach at Jobcentre Plus introduced him to the team at AES. He worked closely with his key worker, Nicola, to create a clear and focussed action plan mapping out his path back to work. AES regularly run a variety of employability training sessions aimed at boosting customers' confidence, skills and knowledge relating to the local labour market. Tapping into these training sessions, as well as regularly attending AES Friday Job Shop at The Shore, Bruce began to improve his approach to finding employment, gaining interviews with NHS and Dundee City Council.

Bruce also met with AES Employer Engagement Advisors, Kirsty and Gregor, who quickly identified his skillset would be well matched with battery management and production opportunities. From there Kirsty approached MEP Batteries Ltd and secured Bruce an interview. He was successful and secured full-time employment as a result. Bruce said:

"Thank you to all the staff at The Shore (AES), I have gained confidence new skills and finally full-time employment. I appreciate everyone's help in getting me there"

Congratulations to Bruce for his achievement and to AES for their exemplary team work in supporting Bruce.

tenpin recruitment days



JOBS AVAILABLE:

- Customer Service Assistant
 Receptionist Bar Team Member
 Kitchen Team Member Unit Supervisor
- Deputy Manager
 Maintenance Operative

If you would like to be considered for any of these roles, please complete an application at: <u>www.tenpin.co.uk/careers</u>

For help to complete your application, please email: contact@discoverworkdundee.co.uk

INTERVIEWS WILL BE HELD:

26th & 27th July 7th & 8th August

LOCATION: 15 Shore Terrace



Funded by UK Government



Family overcomes challenges to secure employment



Bukola, Oluseyi and their children

Bukola and Oluseyi are a hardworking couple from Nigeria who moved to Scotland in December 2022 with their young daughter and son. Bukola came to pursue her Masters degree at the prestigious University of Dundee, while Oluseyi was looking for work to support the family.

The couple faced a number of challenges when they arrived in Scotland. They had no access to public funds and their savings were dwindling after paying Bukola's international student fees. Job hunting in Dundee proved difficult, as they were unfamiliar with the local job market and did not have a network of contacts.

However, with a little help, Bukola and Oluseyi were able to turn their situation around. They were referred to the Parental Employment Support project in Dundee, which is part of the All in Dundee service. The project paired them with an Employment Coordinator, Louise who helped them revamp their CVs, create persuasive cover letters, and coach them on acing interviews.

The result? Oluseyi was offered not one, but THREE jobs, and was able to choose the best fit for him and his family. Bukola also secured a job in the care sector, which allowed her to work whilst studying. Their family has now transitioned from a jobless household to a fully employed one, increasing their income and greatly improving their lives and the lives of their children.

"Louise is a very fantastic, patient, and kind person. She has been very helpful from start to finish."

This heart warming story is a testament to the power of employability support, perseverance, and the importance of services like All in Dundee. Discover Work congratulate Bukola and Oluseyi and wish them the best for their new lives in Scotland.



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AUTOMATED DATA ANALYSIS WORKFLOWS 31 July-1 August • Daytime Course • Remote

AUTOMATED DATA REPORTING 14-17 August · Daytime Course · Remote

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Contact partnership@discoverworkdundee.co.uk to promote opportunities and raise awareness