

Newsletter

Services unite to tackle low participation in Dundee's 16-19 year olds



Stakeholders from across Dundee at a service design event

A wide ranging partnership of organisations providing services for young people in Dundee have come together to transform how we support 16 - 19 year olds in our city who are not in education, employment or training. The group, led by Robin Presswood (Executive Director for City Development, Dundee City Council), in collaboration with colleagues from Children & Families, Corporate Services, City Development and Neighbourhood Services as well as Dundee & Angus College, Developing the Young Workforce & Skills Development Scotland.

The <u>Annual Participation Measure</u>, published by Skills Development Scotland shows Dundee has the lowest rate of 16-19 year olds in a positive destinations out of all 32 local authority areas in Scotland. The group aims to instigate a transformative response for the estimated 600 non-participating young people who we can help to build a more positive future.

The <u>Service Design</u> workshops are part of an evidence gathering process which will include hearing the voices of young people, educators and other stakeholders and will inform the future approach to guiding every young Dundonian towards opportunities.

Building Your Local Labour Market Knowledge

Discover Work delivers free training opportunity for Dundee's employability staff



event on Discover Work YouTube

Skills Development Scotland (SDS), on behalf of Discover Work, prepared and delivered an event for employability staff in Dundee in March 2023. With insightful presentations from SDS, Developing the Young Workforce (DYW) and All in Dundee, the event was focussed on analysing data from the <u>Regional Skills Assessment</u> so key workers and other staff can help customers to understand the local labour market and plan for their future.

View a recording of the event <u>here</u>.

Ronnie Palin (Regional Skills Planning Lead at SDS) delivered an excellent presentation on the latest Tayside Regional Skills Assessment - <u>download the slides here.</u>

Megan McLeod (Apprentice Ambassador at DYW) gave us an insight into the DYW Apprentice Ambassadors programme - <u>download info here</u>.

Robbie Timmons (Contracts Manager at ENABLE Works) showcased the All in Dundee consortium's approach and how to refer - <u>view All in Dundee slides</u>

Kali continues a family tradition with NHS Tayside



Kali joined NHS as a Domestic Assistant in May 2022

Youth Employability Service (YES), along with Dundee City Council's (DCC) Children and Families Service have shared <u>their latest update</u> <u>on Youth Participation in Dundee</u>. The update contains a case study on Kali, who we would like to congratulate on starting a career with the NHS. Following in the footsteps of her mother and grandmother, who both worked in the NHS, Kali has been successful in gaining employment as a Domestic Assistant with support from her Key Worker at YES.

After leaving school aged 16, Kali was introduced to YES by a family member via <u>YES's</u> <u>Facebook page</u>. By attending weekly one-to-one meetings with her Key Worker, Kali was able to develop employability skills and begin to plan for her future.

By setting the long term goal of becoming a midwife, Kali was able to plan smaller steps along her journey, like creating a suitable CV, applying for related jobs, looking at the qualifications she would need and planning to eventually take driving lessons.

With her Key Worker supporting her every step of the way, Kali was successful in applying for the Domestic Assistant position at King's Cross Hospital in May 2022. Keeping in regular contact through the service's Aftercare, YES are pleased to share that Kali has been thriving at her job and loves working with the NHS. Kali's Key Worker helped her apply for funding to gain her driving licence. Since September 2022, she's been taking driving lessons alongside her job and is hopefully to be on the road in the very near future!

As well as congratulating Kali on her dedication to achieving her goals, Discover Work would like to highlight YES's exemplary work in supporting her to start her journey towards becoming a midwife.

You can read more about the Youth Participation Group by following the link below:

Youth Participation Group Update



Employers, are you looking to take on apprentices or already offering apprenticeship opportunities?

Come along to <u>DYW Tay Cities</u> event, Spotlight on Apprenticeships, at Dundee and Angus Chamber of Commerce on the **21st of April, between 10AM - 12PM**.

Learn about the benefits of apprenticeships from the Apprentice Ambassadors, take part in a bust the myth discussion on how to solve the barriers to providing successful apprenticeship opportunities and afterwards you can network with other employers, DYW Tay Cities, the Apprentice Ambassadors and SDS.

Either scan the QR code or sign up using this link - <u>https://www.eventbrite.co.uk/e/spotlight-on-apprenticeships-tickets-592306002197</u>

Erin finds strength to succeed after a tough time in Covid-19

Young people have been disproportionately affected by the Covid-19 pandemic in terms of employment and education outcomes. However, with the help of Discover Work teams, many of our city's young people are bouncing back and taking control of their futures. Erin's story highlights her resilience and the difference that participating in a range of activities can make.



Erin has now been offered a permanent contract with Tayside Contracts

Erin left school back in December 2020, due to anxiety around COVID-19. She struggled with this until building up the courage to apply for Animal Care at college, which she was successful and started in August 2021. However, her anxiety became a problem, causing her to leave and not complete her course.

When Erin started engaging with Youth Employability Service (YES) Key Worker, Amy, she was extremely quiet and unsure of her career path. Through 1:1 sessions, Erin started to gain confidence and understanding that she can achieve her goals.

Not long after Erin started, YES ran a short Employability Course. It was discussed with Erin, and she was given time to think about whether she would like to attend. 1:1 sessions continued, where Erin created an eye catching CV and was supported to apply for various jobs.

Erin attended the YES Employability Course for 2 weeks. During the course Erin's confidence improved, and she began to build relationships with some of the other young people attending. The course allowed Erin to explore her skills and understand what she is required to do in order to stand out when applying for vacancies.

At the end of the course, Erin had a CV and Cover Letter that would make her stand out to employers when applying as she now fully understands her skills and experiences - and how to use them to her advantage.

Since the course, Erin continued attending one-to-one sessions, although she required very minimal support to apply for vacancies. Erin managed to bag herself an interview for Tayside Contracts, which she attended and was successful in. She has now been there for 1 month and has been offered a permanent contract.

Healthcare Academy



Are you unemployed or underemployed and living in Dundee? Are you interested in a career in health or social care? The Healthcare Academy could be the perfect opportunity for you!

- Join NHS Tayside for a 6 week training course in partnership with Discover Work
- Gain the skills, knowledge and confidence you need to start a rewarding career in healthcare
- Experience working in various NHS departments during work placements
- Guaranteed interviews for up to 6 months after satisfactory completion of course

Information Session:

11am, Tuesday 25th April 2023 @ D&A College, Gardyne Road, DD5 1NY

Course dates:

Monday 15th May to Friday 23rd June 2023

Referrals & Enquiries to:

partnership@discoverworkdundee.co.uk







Allan breaks down age perceptions in the mailroom

At 59 years old, Allan has built up a wealth of work and life experience, however when he found himself out of work for longer than expected, he thought his age may be a barrier to finding suitable employment. Having had negative experiences with working from home and relationships with management in previous jobs, Allan was stuck in a limiting mindset.

Allan attended an event at Jobcentre Plus, run in partnership with Adult Employability Service (AES) where he met with Employer Engagement Officer, Kirsty.

Kirsty saw Allan has a great work history in administration and recognised a huge amount of potential he had to take on one of the many roles she was looking to fill.



Allan changed his outlook with support from Adult Employability Service (AES)

Allan was invited to register with AES who have a range of support tailored for anyone over 25 years old who have barriers to work. Allan worked hard with the AES team, attending the STEPS training course at The Shore where he worked on his employability skills and perception of himself as a candidate. He worked on his CV and attended job shops, all the while refreshing his IT skills and feeling more confident about his skills and experience.

Kirsty was able to arrange a funded placement for Allan in the mailroom at Dundee City Council. This opportunity meant Allan could earn a wage whilst building up his confidence. Allan has always had an interest in working for the council, but had the perception that his age would stop him from gaining employment there.

After a successful interview with the manager in the mailroom, AES assisted Allan with obtaining a background check (PVG) as well as meeting with AES's Financial Capability specialists who arranged free travel and lunch expenses until he got his first payment from his employer. Allan is enjoying his placement and continues to work with his key worker at AES in preparation for finding the right permanent job for his to develop his career.

Next Steps

Personal development programme for

- women 16+ facing challenging life circumstances
- women involved in criminal justice

We currently operate across Scotland

venturetrust



The programme supports women to reduce their risks of re-offending, and make positive changes in their lives and behaviour.

The combination of community-based support alongside an outdoor learning helps individuals to develop the skills and coping strategies to maintain their motivation to implement long lasting changes to their life.

Individuals build connections to services and employment, education, training or volunteering opportunities within their communities.

How to get involved:

www.venturetrust.org.uk

info@venturetrust.org.uk

T: 0131 228 7700

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Email us on **partnership@discoverwork.co.uk** with any employability opportunities you would like us to promote



Resources for parents at Parent Club

 Discover Work Linked In

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If you have anything you'd like to share via our distribution list please contact us on **partnership@discoverworkdundee.co.uk**